

THIA : SERIES + (Plus)

TERMS & CONDITIONS

- THIA SERIES + 4 (60min @ \$1,998 or 90min @ \$2,598) = Entitles you to either 4 x 60minute or 4 x 90minutes per calendar month. (subject to the package purchased)
 - THIA SERIES + 6 (60min @ \$2,850 or 90min @ \$3,700) = Entitles you to either 6 x 60minute or 6 x 90minutes per calendar month. (subject to the package purchased)
 - THIA SERIES + 8 (60min @ \$3,600 or 90min @ \$4,668) = Entitles you to either 8 x 60minute or 8x 90minutes per calendar month. (subject to the package purchased)
1. The service and times cannot to split. For example : 1 x 60min Service cannot be split into 1 x 30min Massage or 1 x 30min Facial. OR 1 x 30min massage with remaining time consumed at a later date.
 2. Services are available to book during normal advertised opening hours. Monday - Saturday 10am - 8pm (excluding Public Holidays) (THIA reserves the right to adjust opening hours, at any time and without notice)
 3. THIA SERIES + membership period is based upon a full calendar month.
 4. Membership can be shared. The Principle Member must book on behalf of their guests, and conduct all correspondence in relation to the booking. Cancellation and No Show terms apply (See #9 below) to guests and any failure to observe or pay associated charges is the responsibility of the principle member.
 5. Special Companion Rates. This applies only to a guest accompanying the Principle member, and receiving the same treatment at the same time. The Special Companion rate applies when service is not been consumed from the membership for settlement. The Principle is responsible for the payment of the services consumed by their respective guests. The rate offered is based upon the individual rate per treatment, based upon the principle membership (i.e. THIA Series + 4 x 60mins = HK\$1998 or the equivalent of HK\$499.50 per service. Therefore the rate of HK\$499.50 will be the Special Companion Rate for the service consumed.)
 6. Services available - Massage : Bespoke THIA & Lapidem Full Body Massage, Foot Massage and or Head & Shoulder Massage. Facials : Lapidem, Aeos and Vinoble Facials. Aqua Peel & RF services are not included and are only available as an upgradable service. Aqua Peel treatment (45min) for \$250 per session • RF Treatment (10min- Eye Area) for \$100 • RF Treatment (20min- Full Face) for \$200. All other services are not included in this membership package and are required to be paid separately.
 7. Advance reservations are highly recommended to secure your bookings.
 8. A maximum of 2 services can be reserved at any one time/ day
 9. All bookings are subject to availability. THIA wellness cannot guarantee your preferred date and time. THIA wellness is not responsible, should you be unable to redeem your full allocation and entitlement of services within the term of the membership.
 10. Cancellation and No-show Policy. Cancellation of previously reserved sessions requires a minimum of 24hrs notice. Failure to observe this and/or no-show will incur a HK\$250 charge per session.
 11. If you decide not to pay the cancellation/no-show fee. Your pre-paid THIA package will be void. The full standard price of the treatment reserved will be charged against prepayment. No further bookings will be accepted. No refunds will be provided.
 12. Any unredeemed/unused time/ sessions for any reason, cannot be carried over, and no refunds will be provided.
 13. A printed copy of this form will be presented to you on your first visit. We require this hard copy form to be signed.
 14. A membership(s) card will be provided and must be presented upon check-in.
 15. No refunds will be provided upon commencement.
 16. Cannot be used in conjunction with any other memberships, offers, packages, or promotions.
 17. THIA wellness reserves the right to limit the number of memberships sold.
 18. THIA wellness reserves the right to amend Terms & Conditions at any time and without prior notification.